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October 4, 2012

Marlene H. Dortch, Secretary
Federal Communications Commission
445 12th Street, S.W.
Washington, DC 20554

Re: Notice of *Ex Parte* Conferences
Structure and Practices of the Video Relay Service Program; Telecommunications Relay Services
and Speech-to-Speech Services for Individuals with Hearing and Speech Disabilities.
CG Docket No. 03-123 & CG Docket No. 10-51

Dear Ms. Dortch:

On October 2 and 3, 2012, Purple Communications, Inc. ("Purple") representatives Dan Luis, Tony LaRosa, Dave Rein and the undersigned met with various individuals to discuss VRS reform and VRS technology. Details of those meetings are as follows:

Mr. Luis and I met with Robert Aldrich and Karen Peltz Strauss of the CGB. We provided a briefing on Purple's acquisition of customers and equipment from Healinc Telecom, LLC (which had previously acquired Snap!VRS). Purple emphasized that the transition was completed and was focused on preserving access and improving answer speed for consumers.

In that same meeting, we also discussed information consistent with the attached PowerPoint document which focused on Purple's VRS reform policy recommendations with an emphasis on fair competition, rate and structure.

Mr. Luis and I also met with Nicholas Degani of Commissioner Pai's office and then with Priscilla Delgado Argeris of Commissioner Rosenworcel's office. In those meetings, we discussed the same VRS reform policy recommendations and handed out the same attached document.

Mr. Luis, Mr. LaRosa, Mr. Rein and I then met with Jonathan Chambers and Henning Schulzrinne of OSP, Richard Hovey of WCB and Mr. Aldrich and Ms. Peltz Strauss of CGB. We discussed the technical aspects that may be applied to a VRS reform order. Topics covered included standards for address book portability, call routing and data collection, third party user verification, and third party hardware and software certification.

On October 3rd, Mr. Luis met with Angela Kronenberg of Commissioner Clyburn's office and covered the same VRS reform policy recommendations and handed out the same attached document.

Sincerely,

PURPLE COMMUNICATIONS, INC.

John Goodman
Chief Legal Officer

CC: Jonathan Chambers
Henning Schulzrinne
Nicholas Degani
Priscilla Delgado Argeris
Richard Hovey
Karen Peltz Strauss
Robert Aldrich
Angela Kronenberg